Department of Planning, Zoning and Wetlands



August 22, 2018

Commonwealth of Virginia
Virginia 9-1-1 Service Board
Attn: Dorothy Spears-Dean
101 N. 14th Street, 16th Floor, James Monroe Bldg.
Richmond, VA 23219

RE: Request for Reimbursement

Dear Dr. Spears-Dean:

On September 28, 2016 I applied for the FY18 PSAP Grant Program in the amount of \$15,950.00 to purchase a Laptop and ArcGIS Software for NG-911 mapping. I had waited a few months and believed I saw that Mathews County had been approved for this grant on the VITA website. At that time, I contacted my VITA representative (Mr. Hornbaker) and asked if he could provide me with the approval letter.

Mr. Hornbaker then contacted the grant manager, Lisa Nicholson, and asked her to provide me with the approval letter. I received an e-mail with the approval letter (dated January 24, 2017) attached to the e-mail (attachment 1). At that point, I thought that the grant had been approved and proceeded to order my laptop and ArcGIS license.

I had talked to Ms. Nicholson quite a few times with questions regarding how the grant worked in reference to how I should pay for items, how I would be reimbursed, and the possibility of substituting items that had been approved in the grant. At no point in our conversation did she ever indicate that there might be a problem with any reimbursements on the grant.

I submitted the approval letter to the County Administrators Office to place on the agenda to go before the Board of Supervisors to appropriate the money and assign a line item to charge all my purchases.

I had difficulty finding the Grant Payment Request Form and with the help of Mr. Hornbaker was able to fill it out and submit it on-line. I submitted the request with copies of all paid invoices attached and e-mailed it to Ms. Nicholson on January 26, 2018 (Attachment 2). I waited and waited for the reimbursement and finally contacted Ms. Nicholson who said she had processed it and it had gone to "accounting" and the money would be sent to the Treasurer, Mathews County. I contacted our Treasurer and notified her that a payment would be coming from VITA in the amount of \$6,300.00.



I spoke to Mr. Hornbaker regarding the trouble I was having regarding the grant reimbursement money. He sent an e-mail to Ms. Nicholson and asked her to give me an update on the status of the drawdown request.

Apparently, when Ms. Nicholson followed up on my request, she was told that Mathews County had never been awarded the grant and when Mr. Hornbaker had asked her to send me the award letter she just sent one out and backdated the letter to January 24, 2017. She then called to inform me that the letter was a mistake. Shortly after that, Mr. Hornbaker also called to explain everything and asked if I understood. I immediately informed my Director, Thomas Jenkins, and told him I would find out what I needed to do to get reimbursed. Mr. Hornbaker suggested I write a letter explaining the chronology of events and request any assistance from the 9-1-1 Service Board with help on reimbursements for money I had already spent. Mr. Hornbaker did speak with Mr. Marzolf, the VITA ISP Director, who explored various ways he could help, but; unfortunately, he could not find any way to reimburse the money administratively.

I am requesting that the 9-1-1- Services Board place this request on their agenda at the next Board Meeting. I am asking for a reimbursement in the amount of \$6,300.00 to cover the items I have already purchased.

Any assistance you can give me will be greatly appreciated. Pleas feel free to contact me if you need any additional information.

Sincerely,

Elizabeth O. whitley
Elizabeth O. Whitley
Zoning Technician

Attachments

1. Award Letter dated January 24, 2017

2. 18-092 PSAP Grant Payment Request Form with paid invoices.



COMMONWEALTH of VIRGINIA

Virginia 9-1-1 Services Board

January 24, 2017

Dorothy Spears-Dean **PSC Coordinator** (804) 416-6201

Terry D. Mayo **Board Administrative** Assistant (804) 416-6197

David A. Von Moll Treasurer Comptroller

Jeffrey D. Stern

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> Diane Harding Verizon Wireless

Robert Layman AT & T

Anthony McDowell Fire Chief Henrico County

Jeffrey T. Merriman Verizon Communications

Lee W. Miller III Captain Virginia State Police

> Nelson P. Moe CIO - VITA

Kathleen Seay **Hanover County**

Jolena Young Twin County

Megan Peterson Office of the Governor Dear Mathews PSAP:

I am pleased to advise you that the Virginia 9-1-1 Services Board has approved your FY18 grant request, You have been awarded \$15,950 for your Individual PSAP Mapping Systems project, Grant ID 18-092. Funding for this grant award will be available beginning July 1, 2017.

The Grant Payment Reimbursement Process is described in the PSAP Grant Guidelines. Payment will be made on a reimbursement basis only for allowable project costs. ISP staff has already advised grant awardees of any non-allowable items that were included in their grant applications; however, grant awardees are financially responsible for any non-allowable items that are submitted for reimbursement. If you are unsure whether or not a purchase will be reimbursed, particularly with CAD and NG9-1-1 GIS projects, please consult your Regional Coordinator or me before making the purchase.

All funding requests must be submitted on the Grant Payment Request Form. Invoice(s) that support the amount requested should be attached to the form at the time it is submitted in order for the request to be processed. Furthermore, a Progress Report is required after completion of the first year of the grant award period. When the project is completed, a Grant Closure Form is needed to close out the grant award. Finally, grant payment requests will be held until all required reports are received. This includes annual True-ups, or any other document required by the Board.

If you have any questions, please do not hesitate to contact your Regional Coordinator or me via email.

Congratulations on your grant award!

Sincerely,

Lisa Nicrolan

Lisa Nicholson

804-416-6202

Public Safety Program Manager

804-545-9910

adachment 1

Commonwealth Enterprise Solutions Center - 11751 Meadowville Lane - Chester, Virginia 23836 (866) 482-3911 - FAX (804) 416-6353 - TTY USERS TDD #711- www.va911.org



Virginia Information Technologies Agency

Contact Email/Telephone Number Grant YEAR and ID Number Date Submitted by PSAP Contact Name PSAP Address PSAP Name PSAP EIN

	14-Nov-17	INSTRUCTIONS:
Mathews County		
		Please complete form in Excel format and
50 Brickbat Road (P.O. Box 839), Mathews, VA 23109		submit the Excel form separate from the
FY 18 18-092		supporting documentation within the same
Liz Whitley		
804-725-4034		PSAPGRANTS@VITA.VIRGINIA.GOV

Invoice Date Invoice #	Total Invoice Amount	Comments
10/13/17 \$ 93,359	93,359,875.00 \$6,300.00	\$6,300.00 ARC GIS Licenses
139		
TOTAL REIMBURSEMENT:	EMENT: \$6.300.00	

	ISP USE ONLY				
Invoice #:	Date Received:	Date Processed:		VITA	VITA FINANCE USE ONLY
Award Balance After Pmt:	Amount to be Returned to Fund:	rned to Fund:	Date Received:	Date Processed:	Date Processed: VITA Accounting Approval:
PSC Program Manager Approval:			Date Processed: Voucher#:	Voucher #:	VITA A/P Approval:
Fund: 0928/09009 Cost Code: 702	Cost Code: 702 Program/Subprogram: 712-02 Object Code: 1436	2 Object Code: 1436	COMMENTS:	3	
ISP Cost Center Approval:		Date Approved:			
COMMENTS:			,		



380 New York Street Redlands, CA-92373 Phone: (909) 793-2053

Invoice Order Customer Customer PO P.O. Date End User

Project

93359875 3284952 17943 **QUOTE WHITLEY**

Delivery

Document date: 10/13/2017 81888393 :

Contract

: 2009MPA2064

: 10/11/2017

: 17943

County of Mathews

Invoice

Page: 1 Ship to: Elizabeth Whitley County of Mathews Planning & Zoning Dept 50 Brickbat Rd Ste 208 Mathews VA 23109

Bill to: Elizabeth O. Whilley County of Mathews Planning & Zoning Dept P.O. Box 839 Mathews VA 23109-0839

For questions regarding this document, please contact Customer Service at 888-377-4575. Terms of payment: Net Due 30 days, no discount

The line items included in this transaction are governed exclusively by the terms of the above-referenced contract, if any, or, where applicable, Esri's standard terms and conditions at www.esri.com/legal.

Item	Qty	Material Number	4		Price
10	3	93198 ArcGIS Desktop Basic Single Use Lic	ense		4,050.00
20	1	93168	Newla Hay Hayes		2,250.00
		ArcGIS Spatial Analyst for Desktop S	Item Subtotal		6,300.00
	Ambul Ambul Acetil Apprel	4 ESRI 4-100-208160-3100	Total:	USD	6,300.00

FEIN: 95-2775732

DUNS/CEC: 06-313-4175 CAGE: 0AMS3

Please detach lower portion and return with remittance

Elizebeth O. Whitley County of Mathews Planning & Zoning Dept P.O. Box 839 Mathews VA 23109-0839 Remit Payment to:

Environmental Systems Research Institute, Inc.

By Check:

Electronic Instructions:

P.O. Box 741076 Los Angeles

Bank: Bank of America

CA 90074-1076

Wire ABA: 026009593

ACH ABA: 121000358

Involce: 93359875

Document Date: 10/13/2017

Order: 3284952

Payer: 17943

Total: USD

6,300.00

Acct#: 1496150335

